Fresno-Kings-Madera Regional Health Authority CalViva Health
Commission
Meeting Minutes
September 19th, 2013

Meeting Location

Kings County Government Center Administration Building 1400 W Lacey Boulevard Hanford, CA 93230

Teleconference Location:

Hall of Records
County Administration Office; 3rd Floor
2281 Tulare Street
Fresno, CA 93721

•	Deborah Poochigian, Fresno County Board of Supervisor		David Rogers, Madera County Board of Supervisors
•	David Pomaville, Interim Director, Fresno County Dept. of Public Health		Van Do-Reynoso, Director, Madera County Dept. of Social Services
	Stephen Ramirez Fresno County At-large Appointee	✓	Aftab Naz, Madera County At-large Appointee
✓	David Cardona, M.D., Fresno County At-large Appointee	V	Tim Curley, Valley Children's Hospital Appointee
√	David Hodge, M.D., Chair, Fresno County At-large Appointee	V	Abdul Kassir; Community Medical Center Representative
	Soyla Griffin, Fresno County At-large Appointee	✓	Conrad Chao, Commission At-large Appointee, Fresno
√	Joe Neves, Vice Chair, Kings County Board of Supervisors	✓	Derrick Gruen, Commission At-large Appointee, Kings County
√	Keith Winkler, Director, Kings County Dept. of Public Health	✓	Paulo Soares, Commission At-large Appointee, Madera County
✓	Harold Nikoghosian, Kings County At-large Appointee		
	Commission Staff		
√	Gregory Hund, Chief Executive Officer (CEO)	√	Mary Beth Corrado, Chief Compliance Officer (CCO)
√	William Gregor, Chief Financial Officer (CFO)	V	Cynthia Reiter, Clerk to the Commission
√	Patrick Marabella, M.D., Chief Medical Officer (CMO)	V	Amy Schneider, Director of Medical Management
	General Counsel and Consultants		
	Tom Ebersole, General Counsel		

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
#1 Call to Order	The meeting was called to order at 1:30pm. A quorum was present.	
#2 Consent Agenda	All consent items were presented and accepted as read.	Motion: Approve the Consent Agenda. 10-0 (Neves/Winkler)
D. Hodge, Chair Supervisor Poochigian and Mr. Pom	aville joined the meeting via teleconference at 1:32pm	
#3 General Counsel Review Action G. Hund, CEO	The General Counsel contract expires January 31, 2014. Cota Cole, LLC. has agreed to extend their contract at the same monetary terms with the following modifications: • Thomas E Ebersole shall serve as General Counsel and David A Prentice shall serve as Assistant General Counsel • Cota Cole, LLC. may represent CalViva Health in any "Litigation/Fraud Investigation" as needed • The agreement shall be effective February 1, 2014 and shall expire January 31, 2017 • The amendments shall take effect October 1, 2013	Motion: Approve General Counsel renewal for three years. 12 - 0 (Chao/Neves)

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#4 HEDIS® Overview	P. Marabella, MD provided a summary overview of HEDIS®	
	(Healthcare Effectiveness Data Information Set)	
	performance measurements and the reporting process.	
	HEDIS® performance standards are a set of nationally	
	reported measures that are used to assess the quality of	
	care provided to members. There are five HEDIS®	
	measures that impact default enrollment to managed care	
	plans. These are called Default Enrollment Measures and	
	they are:	
	Cervical Cancer Screening	
	Childhood Immunizations	
	Comprehensive Diabetes Care	
	Timely Prenatal and Postpartum Care	
	Well-Child Visits (3 to 6 years)	
	Managed Care Plans are required to meet Minimum	
	Performance Levels. If performance levels are below the	
	25 th percentile an improvement plan must be developed	
	and implemented by the plan.	
	CalViva Health is required by contract to annually report	
	performance measure results; 2012 was the first full	
	reporting year. 2012 data has been gathered, submitted to	
	DHCS, and results are available. These results are not yet	
	available on the DHCS website, but are expected to be in	
	the near future. Improvement plans are not required for	
	CalViva this year as 2012 is considered to be the baseline	
	year. However, several opportunities for improvement	
Information	have been identified and will be acted upon over the	
P. Marabella, CMO	coming months in order to improve scores for 2014 and	

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	reduce the number of formal improvement plans required by the state. CalViva HEDIS® results will be made available to RHA members.	
#5 Standing Reports Action	CalViva Health presented the following standing reports:	
W. Gregor, CFO	Finance W. Gregor presented the Financial Statements as of August 31, 2013 to the Commission. CalViva Health's current cash balance has decreased \$8 million due to a retro adjustment by DHCS. These funds were premium income that covered premium tax obligation. These funds were previously and properly remitted to the State. DHCS will adjust and repay these amounts in the near future. Based on SB 78 a new sales tax of 3.9375% will be effective July 2013 and will be paid by CalViva Health to the Department of Equalization. Tangible net equity is at \$13 million. Revenues and net income are both ahead of budget. Increased revenues are due to increased enrollment, increase in premium rates to cover SB 78 sales tax, and retro maternity KICK payments adjustments.	Motion: Accept the Monthly Financials. 12-0 (Naz/Cardona)
M. B. Corrado, CCO	 Compliance M.B. Corrado presented the regulatory report and made the following highlights: Kings County Public Health MOU will be presented to the Kings County Board of Supervisors in 	Motion: Accept the Monthly Compliance Report. 12-0 (Naz/Cardona)

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AGENOMILIAN I NECESTER	October. CalViva Health will be conducting the Health Net oversight audit review by separate functional areas during the next six to seven months. An updated Business Associates Agreement will be made with Health Net and CalViva Health's vendors that handle member information to include HIPAA breach notifications. The Public Policy Committee met on June 5, 2013 in Madera County. A quorum was present. The Committee reviewed several reports including enrollment, appeals and grievances, marketing, and	ACTION PAREN
	CalViva Health's website. There have been two DHCS/DMHC Audits conducted. DHCS has released their final report from their Full Service	
	Medical Survey Audit and the DMHC SPD Audit. M.B. Corrado reviewed the findings and recommendations by category. A corrective action plan is required for each finding and was submitted to DHCS on September 16, 2013. Several of the actions have been implemented.	
	DHCS has finalized the report for the 2011 – 2012 Performance Evaluation. This evaluation included results of HEDIS® Compliance Audits, DHCS, Member Rights /Program Integrity Monitoring Reviews, and a review of the plan's Quality Improvement Program. CalViva Health was required to provide a response addressing the findings and	

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	describe actions taken to implement the recommendations in the report.	
P. Marabella, MD, CMO	Medical Management P. Marabella, MD will present an updated Key Indicator Report at the October Commission meeting. It was not presented at this meeting due to some technical difficulties encountered in compiling the data.	Motion: Accept the Monthly Medical Management reports. 12-0 (Naz/Cardona)
	 P. Marabella, MD presented the Appeals and Grievances Dashboard: There were 23 total grievances submitted in July; majority were for quality of service grievances There were 14 total appeals submitted in July; majority were for DME (Durable Medical Equipment) There were 8 SPD grievances and 7 SPD appeals There were 2 TLIC grievances and 1 TLIC appeal There were no CBAS grievances or appeals 	
	 P. Marabella, MD presented the QI/UM Committee Report Summary. The following items were discussed/approved at the May 16, 2013 meeting: 2012 Cultural and Linguistics Annual Evaluation 2013 Cultural and Linguistics Work Plan and Program Description 2012 Health Education Annual Evaluation 2013 Health Education Work Plan and Program Description 	

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	 Several Utilization Management and Pharmacy policies were approved 	
	QI Reports:	
	 Facility Site Review and Medical Record Review were updated for the 3rd and 4th quarter of 2012 	
	 Public Health Update report focused on Health Care Navigation Assistance and Transportation Assistance 	
	 A new report for 2013 focused on Potential Quality Issues 	
	 A 2012 Provider Appointment Availability and After- 	
	Hours Access survey was completed and reviewed. UM Reports	
	The Key Indicator Report provides key measurements on a monthly basis	
	The Authorization Tracking report provides a	
	procedure to track and monitor prior authorizations	
	The Standing Referrals report was created to verify	
	member access to standing referrals for appropriate chronic conditions.	
	Reports covering all pertinent areas have been presented and reviewed by the QI/UM Committee.	
Greg Hund, CEO	Executive Report	Motion: Accept the Monthly Executive Reports.
-	G. Hund presented the Executive Dashboard for August	12-0 (Naz/Cardona)
	2013. CalViva Health member enrollment continues to	
	grow. As of August 2013, CalViva Health had a total of	
	213,551 members. The number of claims processed in	

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	August was 132,106.	
	Kaiser Update:	
	Over 3,000 former Kaiser Healthy Family members have	
	fully transitioned into CalViva Health as of August 1, 2013.	
	CalViva Health has subcontracted with Kaiser to continue	
	care for these members.	
	Fall Education Session:	
	The Fall Educational Session/Strategic Planning meeting	
	will be held on October 30 th from 6 – 9pm at The	
	Manhattan. John Ramey, formerly with Local Health Plans	
	of California, will be present to discuss State and Federal	
	healthcare issues. This meeting will be open to the public.	
	A closed planning session will directly follow.	
	Marketing Update:	
	CalViva Health will be increasing their marketing campaign	
	due to the anticipation of the Affordable Care Act.	
#6 Final Comments from	None	
Commission Members and Staff		
#7 Announcements	G Hund introduced Selina Moreno, CalViva Health's Office	
	assistant	
	G Hund announced a pilot project: Childhood Fitness and	
	Obesity. Any questions can be directed to Tim Curley.	
	The annual CalViva Health ride to help raise money for	
	HCAP will be held on October 11, 2013. The ride will start	

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	in Madera and end in Hanford.	
	Lupe Gonzalez reminded the Commissioners and Public to attend the Madera Solutions Maker Award on Thursday, September 26.	
#17 Public Comment	None.	
#18 Adjourn	The meeting was adjourned at 2:28 PM. Next Commission meeting is scheduled for October 17 th , 2013 in Fresno County.	

Submitted this Day: October 18 2013

Submitted by: 🧘

Cynthia Reiter

Clerk to the Commission