

# AGENDA

## CalViva Health Public Policy Committee

December 6, 2017

11:30am – 1:30pm

CalViva Health

7625 N. Palm Ave., Suite 109

Fresno, CA 93711

		TOPIC OF DISCUSSION	PRESENTER
1:		<b>Call to Order</b>	Joe Neves, Chair
2: <b>Action</b>	Attachment A	<b>Minutes for September 6, 2017 Meeting</b>  <i>Recommended Action: Approve Minutes</i>	Joe Neves, Chair
3: <b>Information</b>	No Attachment	<b>Employment Update</b>	Joe Neves, Chair
4: <b>Information</b>	Attachment B	<b>Approved 2018 Calendar</b>	Joe Neves, Chair
Handouts will be available at meeting		<i>PowerPoint Presentation will be used for Items 5 – 9</i>	
5: <b>Information</b>	Attachment C	<b>Enrollment Dashboard</b>	Mary Lourdes Leone
6: <b>Information</b>	Attachment D.1	<b>Health Education</b> Work Plan Mid-Year Evaluation	Brianne Jackson
7: <b>Information</b>	Attachment E.1 Attachment E.2 Attachment E.3	<b>Cultural and Linguistics</b> Work Plan Mid-Year Evaluation Mid Year Language Assistance Program Report C&L Geo Access Report	Lali Witrago
8: <b>Information</b>	No Attachment	<b>Medical Management</b> RY 2017 HEDIS Data Results	Amy Schneider/ Patrick Marabella MD
9: <b>Information</b>	Attachment G	<b>Appeals, Grievances and Complaints</b> Appeal and Grievance Report	Mary Lourdes Leone
10: <b>Information</b>	No Attachment	<b>2017 DHCS Audit</b> <b>2016 DMHC Follow-up Audit</b>	Mary Lourdes Leone
11: <b>Information</b>	No Attachment	<b>Annual Member Handbook/EOC Mailing</b>	Mary Lourdes Leone
12: <b>Information</b>	No Attachment	<b>CalViva Health Website Update</b>	Mary Lourdes Leone

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<b>13:</b>	<b>Final Comments from Committee Members and Staff</b>	
<b>14:</b>	<b>Announcements</b>	
<b>15:</b>	<b>Public Comment: See Note Below</b>	
<b>16:</b>	<b>Adjourn</b>	Joe Neves, Chair

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Next Meeting: March 7, 2018, 11:30am-1:30pm  
CalViva Health Conference Room, 7625 N. Palm Ave., Suite 109, Fresno, CA 93711

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: [Cshapiro@calvivahealth.org](mailto:Cshapiro@calvivahealth.org)

If special accommodations are needed to participate in this meeting, please contact Courtney Shapiro at 559-540-7845 during regular business hours  
(M-F 8:00 a.m. – 5:00 p.m.)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**