



Public Policy Committee
Meeting Minutes
June 13, 2018

Kings County Government Center
1400 West Lacey Boulevard
Hanford, CA 93230

Committee Members		Community Base Organizations (Alternates)	
✓	Joe Neves, Chairman	✓*	Jeff Garner, KCAO
✓	David Phillips, Provider Representative	✓	Roberto Garcia, Self Help
✓	Gabriela Chavez, Madera County Representative		Staff Members
	Seng Moua, Fresno County Representative	✓	Mary Lourdes Leone, Compliance Project Manager
✓	Tanya Klapps-Doan, At-Large	✓	Cheryl Hurley, Commission Clerk
✓	Leann Floyd, Kings County Representative	✓	Courtney Shapiro, Community Relations Coordinator
✓	Sylvia Garcia, Fresno County Representative	*	= late arrival

AGENDA ITEM / PRESENTER	DISCUSSIONS	ACTION TAKEN
#1 Call to Order Joe Neves, Chair	The meeting was called to order at 11:37 am. A quorum was present.	
#2 Meeting Minutes from March 7, 2018 Action Joe Neves, Chair	The March 7, 2018 meeting minutes were reviewed. There were no discrepancies.	Motion: Approve March 7, 2018 Minutes 7-0-0-2 (T. Klapps-Doan / D. Phillips)
#3 Public Policy Committee Charter Action Joe Neves, Chair	The PPC Committee reviewed the Charter and approved to move forward to Commission for approval with no revisions.	Motion: Approve PPC Charter to move to Commission for Approval 7-0-0-2 (R. Garcia / S. Garcia)
#4 Enrollment Dashboard Information Mary Lourdes Leone, Director of Compliance	Mary Lourdes Leone presented the enrollment dashboard through April 30, 2018. Membership as of the end of April was 357,397.	
#5 Health Education	Tony Gonzalez presented the Health Education Report	

AGENDA ITEM / PRESENTER	DISCUSSIONS	ACTION TAKEN
<p><i>Report Summary; 2017 Work Plan Evaluation; 2018 Program Description; 2018 Work Plan</i></p> <p>Information Tony Gonzalez</p>	<p>For the 2017 Year End Work Plan Evaluation, there were 11 program initiatives of which seven (7) were met:</p> <ol style="list-style-type: none"> 1. Perinatal Initiative 2. Community Health Education: Community Awareness and Providers/Health Care Professionals 3. Member Newsletter Initiative 4. Public Policy Committee 5. Tobacco Cessation Program Initiative 6. Compliance: Staying Healthy Assessment, Oversight and Reporting 7. Health Education Department Materials Update, Development and Inventory <p>Four (4) program initiatives were partially met:</p> <ol style="list-style-type: none"> 1. Digital Educational Programs 2. Member Engagement for Improved Health Initiative 3. Promotores Health Network 4. Obesity Prevention Initiative: Members and Community <p>A brief summary of the 2018 Health Education Program Description and Work Plan was also presented to the Committee.</p>	
<p>#6 Appeals, Grievances, and Complaints</p> <p>Information</p>	<p>Mary Lourdes Leone presented the appeals, grievances and complaints report for Q1 2018. Total appeals and grievances for Q1 2018 were 359. Total appeals for Q1 2018 were 136. Total grievances for Q1 2018 were 223.</p>	

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<p>Mary Lourdes Leone, Director of Compliance</p>	<p>The majority of appeals and grievances were from members in Fresno County.</p>	
<p>#7 Cultural & Linguistics <i>2017 Summand & Work Plan Evaluation; 2017 Summary & Language Assistance Program; 2018 Summary and Program Description 2018 Summary & Work Plan</i></p> <p>Information Lali Witrigo</p>	<p>For the 2017 Cultural & Linguistics (C&L) Work Plan Year End Evaluation 100% of the activities were completed in four areas:</p> <ol style="list-style-type: none"> 1. Language Assistance Services 2. Compliance Monitoring 3. Communication, Training and Evaluation 4. Health Literacy, Cultural Competency and Health Equity <p>For the 2017 Cultural & Linguistics (C&L) and MHN Language Assistance Program and year over year utilization, a breakdown was reported to the Committee covering areas for language services for both CVH and CVH-MHN. C&L will continue to monitor, analyze and trend language services utilization and rates annually.</p> <p>The 2018 C&L Program Description includes, and will be implemented, for the areas:</p> <ul style="list-style-type: none"> • Staff Resources and Accountability • Program Mission, Goals and Objectives • Work Plan • Scope of Programs and Services • Oversight and Monitoring <p>The 2018 C&L Work Plan activities include:</p>	

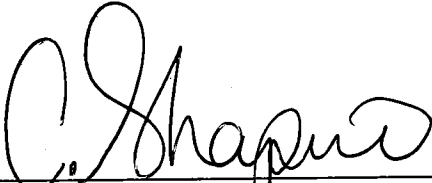
AGENDA ITEM / PRESENTER	DISCUSSIONS	ACTION TAKEN
	<ul style="list-style-type: none"> • Language Assistance Services • Compliance Monitoring • Communication, Training, and Education • Health Literacy, Cultural Competency, and Health Equity <p>Mid-year and end of year evaluations will be completed.</p>	
<p>#8 Audit Update – Information Mary Lourdes Leone</p>	<p>Mary Lourdes Leone provided an update of audit activities for CalViva Health.</p>	
<p>#9 Final Comments from Committee Members and Staff</p>		
<p>#10 Announcements</p>	<p>Brief announcements referencing California Health Collaborative, and Every Woman Counts program were communicated to the Committee.</p>	
<p>#11 Public Comment</p>	<p>None.</p>	
<p>#12 Adjourn</p>	<p>Meeting adjourned at 12:31 pm.</p>	

NEXT MEETING **September 5, 2018 in Madera County**
11:30 am - 1:30 pm

Submitted This Day: September 5, 2018

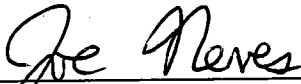
Approval Date: September 5, 2018

Submitted By:



Courtney Shapiro, Director Community Relations

Approved By:



Joe Neves, Chairman