



Public Policy Committee
Meeting Minutes
September 5, 2018

Camarena Health
344 E. Sixth Street
Hanford, CA 93230

Committee Members		Community Base Organizations (Alternates)	
✓	Joe Neves, Chairman	✓	Jeff Garner, KCAO
	David Phillips, Provider Representative		Roberto Garcia, Self Help
✓	Gabriela Chavez, Madera County Representative		Staff Members
✓*	Seng Moua, Fresno County Representative	✓	Mary Lourdes Leone, Compliance Project Manager
✓	Leann Floyd, Kings County Representative	✓	Cheryl Hurley, Commission Clerk
✓	Sylvia Garcia, Fresno County Representative	✓	Courtney Shapiro, Community Relations Coordinator
		*	= late arrival

AGENDA ITEM / PRESENTER	DISCUSSIONS	ACTION TAKEN
#1 Call to Order Joe Neves, Chair	The meeting was called to order at 11:31 am. A quorum was present.	
#2 Meeting Minutes from June 13, 2018 Action Joe Neves, Chair	The June 13, 2018 meeting minutes were reviewed. There were no discrepancies.	Motion: Approve June 13, 2018 Minutes 4-0-0-3 (J. Garner / G. Chavez)
#3 Public Policy Committee Charter Action Joe Neves, Chair	The PPC Committee reviewed the changes made by the Commission.	Motion: Approve PPC Charter changes made by Commission. 4-0-0-3 (J. Garner / S. Garcia)
#4 Committee Membership Update Information Joe Neves, Chair	Updated membership terms were announced. There is a vacancy for the At-large position.	No motion

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<p>#5 Enrollment Dashboard Information Mary Lourdes Leone, Director of Compliance</p>	<p>Mary Lourdes Leone presented the enrollment dashboard through July 31, 2018. Membership as of the end of July was 358,234.</p>	
<p>#6 Health Education <i>2018 Member Incentive Update Q1 and Q2</i> Information Justina Felix</p>	<p>A total of 1,169 CalViva Health (CVH) members participated in 9 health education and quality improvement incentive programs during Q1 and Q2 in 2018, a 9% increase compared to Q3 and Q4 in 2017. Of the 1,169 participants, 802 members received an incentive. In total, \$19,000 worth of gift cards were given. Of the 802 award recipients, 567 (71%) were from Fresno County, 122 (15%) from Kings County and 113 (14%) from Madera County. Seven of the nine incentive programs had lower award recipients in Q1 and Q2, 2018 compared to Q3 and Q4, 2017 due to less promotion as a result of anticipated changes to their programs. The three most active incentive programs were Postpartum Visits, Monitoring for Patients on Persistent Medications and Baby Showers.</p>	
<p>#7 Appeals, Grievances, and Complaints Information Mary Lourdes Leone, Director of Compliance</p>	<p>Mary Lourdes Leone presented the appeals, grievances and complaints report for Q2 2018. Total appeals and grievances for Q2 2018 were 400. Total appeals for Q2 2018 were 192. Total grievances for Q2 2018 were 209. The majority of appeals and grievances were from members in Fresno County.</p>	
<p>#8 Postpartum Care Disparity Project Update</p>	<p>An update was reported to the PPC Committee on the 2-year Postpartum Care Disparity project. A disparity for</p>	

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<p>Information Lali Witrago</p>	<p>postpartum care was identified in Mendota. The three top barriers identified include:</p> <ol style="list-style-type: none"> 1. Transportation 2. Timing of appointment scheduling 3. Cultural practices <p>CVH is working on ways to assist, resolve, and improve the issues to all three barriers identified.</p>	
<p>#9 Final Comments from Committee Members and Staff</p>	<p>Chairman Neves announced Tanya Klapps-Doan resigned from the PPC; she was awarded a certificate of appreciation for serving on the Committee which will be delivered to her in her absence.</p> <p>Annual CVH Bike Ride will be October 5, 2018.</p> <p>Mary Lourdes Leone announced the Kaiser transition is complete and all members are back in the CVH network.</p> <p>Hoa Su announced the new MyStrength program available to CVH members via online or through their case manager.</p>	
<p>#10 Announcements</p>	<p>None.</p>	
<p>#11 Public Comment</p>	<p>None.</p>	

CalViva Health Public Policy Committee

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#12 Adjourn	Meeting adjourned at 12:42 pm.	

NEXT MEETING **December 5, 2018 in Fresno County**
11:30 am - 1:30 pm

Submitted This Day: December 5, 2018

Approval Date: December 5, 2018

Submitted By: 
Courtney Shapiro, Director Community Relations

Approved By: 
Joe Neves, Chairman