

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: March 21st, 2019 Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health

7625 North Palm Avenue; Suite #109

Fresno, CA 93711

| 1:        |              | Call to Order  | P. Marabella, MD, Chair |
|-----------|--------------|--|-------------------------|
| 2: Action |              | Consent Agenda   | P. Marabella, MD, Chair |
|           | Attachment A | Committee Minutes: February 21, 2019                           |                         |
|           | Attachment B | QI/UM Committee Charter 2019                                   |                         |
|           | Attachment C | Standing Referrals Report Q4                                   |                         |
|           | Attachment D | Pharmacy Provider Update (Q1 2019)                             |                         |
|           |              | Pharmacy Formulary (Full March RDL available at meeting)       |                         |
|           |              | Recommended Action: Approve Consent Agenda                     |                         |
| 3: Action |              | QI Business  | P. Marabella, MD, Chair |
|           | Attachment E | Appeals & Grievances Dashboard (January)                       |                         |
|           | Attachment F | MHN Performance Indicator Report (Q4 2018)                     |                         |
|           | Attachment G | PM-160 Report  |                         |
| 4: Action |              | Quality Improvement/Utilization Management Business            | P. Marabella, MD, Chair |
|           |              | (PowerPoint Presentation - Presentation handouts available     |                         |
|           |              | at meeting)  |                         |
|           | Attachment H | 2019 Quality Improvement Program Description                   |                         |
|           | Attachment I | 2019 Quality Improvement Work Plan                             |                         |
|           | Attachment J | 2019 Utilization Management Program Description                |                         |
|           | Attachment K | 2019 Case Management Program Description                       |                         |
|           | Attachment L | 2019 Utilization Management/Case Management Work Plan          |                         |
| 5: Action |              | UM Business  | P. Marabella, MD, Chair |
|           | Attachment M | Key Indicator Report (January) & TAT Report (January)          |                         |
|           | Attachment N | UM Concurrent Review Report (Q4 2018)                          |                         |
|           | Attachment O | Concurrent Review Inter Rater Reliability (IRR) – (Q4 2018)    |                         |
|           | Attachment P | Delegated Specialty Referrals Report – La Salle, First Choice, |                         |
|           |              | IMG, Adventist, Central Valley Medical Providers               |                         |
|           | Agenda Item: | DHCS Quality Corrective Action Plan                            |                         |

|                |              | DHCS New Quality Monitoring and Oversight Program for MCP's |                         |
|----------------|--------------|---|-------------------------|
| 6: Action      |              | Pharmacy Business   | P. Marabella, MD, Chair |
|                | Attachment Q | Executive Summary   |                         |
|                | Attachment R | Operations Metrics Report                                   |                         |
|                | Attachment S | Pharmacy Top 30 Prior Authorizations                        |                         |
|                | Attachment T | Pharmacy Inter-rater Reliability Test Results - Annual      |                         |
|                | Attachment U | Quality Assurance for Pharmacy - Annual                     |                         |
| 7: Action      |              | Credentialing & Peer Review Subcommittee Business           |                         |
|                | Attachment V | Credentialing Subcommittee Report Q1- 2019                  |                         |
|                | Attachment W | Peer Review Subcommittee Report Q1- 2019                    |                         |
| 8: Information |              | Compliance Update   | Mary Beth Corrado, CCO  |
|                | Attachment X | Compliance Regulatory Report                                | mary bear corrude, eee  |
| 9:             |              | Old Business  | P. Marabella, MD, Chair |
| 10:            |              | Announcements   |                         |
| 11:            |              | Public Comment: See note below                              |                         |
| 12:            |              | Adjourn   | P. Marabella, MD, Chair |

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: <a href="mailto:aalvarado@calvivahealth.org">aalvarado@calvivahealth.org</a>

The next meeting will be held in Fresno County, May 16<sup>th</sup>, 2019. For address please contact the Clerk to the Committee at: aalvarado@calvivahealth.org

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."