

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: October 17, 2019

Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Avenue; Suite #109  
Fresno, CA 93711

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<b>1:</b>		<b>Call to Order</b>	P. Marabella, MD, Chair
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<b>2: Action</b>		<b>Consent Agenda</b>	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: September 19, 2019	
	Attachment B	Provider Preventable Conditions (Q2)	
	Attachment C	Preventive Health Guidelines 2019	
	Attachment D	Standing Referrals Report (Q2)	
	Attachment E	Pharmacy Provider Update (Q2)	
	Attachment F	Compliance Regulatory Report	
		<i>Recommended Action: Approve Consent Agenda</i>	

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<b>3: Action</b>		<b>QI Business</b>	P. Marabella, MD, Chair
		<u>Appeals &amp; Grievances:</u>	
	Attachment G	Appeals & Grievances Dashboard & Turn Around Time Report (August)	
	Attachment H	Behavioral Health Performance Indicator Report (Q2)	
	Attachment I	Performance Improvement Project Update	
		Monitoring Persistent Medications	
	Attachment J	Culture & Linguistics Geo Access Report	

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<b>4: Action</b>		<b>Access Business</b>	P. Marabella, MD, Chair
	Attachment K	Appointment Availability & After-Hours Access Survey Results (Provider Update)	

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<b>5: Action</b>		<b>Culture &amp; Linguistics/Health Education Business</b>	P. Marabella, MD, Chair
		<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
	Attachment L	Culture & Linguistics Work Plan Mid-Year Evaluation & Executive Summary	
	Attachment M	Culture & Linguistics Language Assistance Program Report	
	Attachment N	Health Education Work Plan Mid-Year Evaluation & Executive Summary	

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<b>6: Action</b>	Attachment O Attachment P Attachment Q	<b>UM Business</b> Key Indicator Report (August) Specialty Referrals Report – HN (Q2) Specialty Referrals Reports: La Salle, First Choice, IMG, Adventist, Central Valley Medical Physicians (Q2)	P. Marabella, MD, Chair
<b>7: Action</b>	Attachment R	<b>Policies &amp; Procedures</b> Public Health Policy Grid	P. Marabella, MD, Chair
<b>8:</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>9:</b>		<b>Announcements</b>	
<b>10:</b>		<b>Public Comment:</b> See note below	
<b>11:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: [aalvarado@calvivahealth.org](mailto:aalvarado@calvivahealth.org)

The next meeting will be held in Fresno County, November 21<sup>st</sup>, 2019.  
For address please contact the Clerk to the Committee at: [aalvarado@calvivahealth.org](mailto:aalvarado@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**