

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: February 16<sup>th</sup>, 2017 Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health

7625 North Palm Avenue; Suite #109

Fresno, CA 93711

1:		Call to Order	P. Marabella, MD, Chair
2: Action		Consent Agenda	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: November 17, 2016	
	Attachment B	Medical Policies Q3 & Provider Update Q4	
	Attachment C	CCS Report	
	Attachment D	Standing Referrals Report	
	Attachment E	Provider Preventable Conditions Report	
	Attachment F	Appeals & Grievances Classification Audit Report	
	Attachment G	Provider Office Wait Time Report Q3 & Q4	
	Attachment H	Public Programs Report	
		Recommended Action: Approve Consent Agenda	
3: Action		QI Business	P. Marabella, MD, Chair
		Appeals & Grievances:	
	Attachment I	Dashboard (December)	
	Attachment J	Executive Summary	
	Attachment K	Quarterly Member Report	
	Attachment L	Emergency Drugs Report	
	Attachment M	Potential Quality Issues Q4	
4: Action		Quality Improvement/Utilization Management Business	
		(PowerPoint Presentation - Presentation handouts available	
		at meeting)	
	Attachment N	2016 Quality Improvement Work Plan Evaluation &	
		Summary	
	Attachment O	2016 Utilization Management Work Plan Evaluation &	
		Summary	
	Attachment P	2017 Utilization Management Program Description	
5: Action		UM Business	P. Marabella, MD, Chair
	Attachment Q	Key Indicator Report	
	Attachment R	Turnaround Time Report	
	Attachment S	Specialty Referrals Report – HN Q4	
	Attachment T	Utilization Management Concurrent Review Report	

6: Information	Compliance Update	Mary Beth Corrado, CCO
7:	Old Business	P. Marabella, MD, Chair
8:	Announcements	
9:	Public Comment: See note below	
10:	Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: <a href="mailto:bferris@calvivahealth.org">bferris@calvivahealth.org</a>

The next meeting will be held in Fresno County, March 16<sup>th</sup>, 2017. For address please contact the Clerk to the Committee at: <a href="mailto:bferris@calvivahealth.org">bferris@calvivahealth.org</a>

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."