

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 16th, 2019

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Avenue; Suite #109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: March 21, 2019	
Attachment B	Appeals & Grievances Inter Rater Reliability Report (IRR) (Q1)	
Attachment C	Appeals & Grievances Classification Audit Report (Q1 2019)	
Attachment D	Quarterly A & G Member Letter Monitoring Report (Q1)	
Attachment E	IHA Quarterly Audit Report (Q4 2018)	
Attachment F	California Children's Service Report (CCS) (Q1)	
Attachment G	Provider Office Wait Time (Q3 & Q4 2018)	
Attachment H	Concurrent Review IRR Report (Q1)	
Attachment I	Standing Referrals Report	
Attachment J	Pharmacy Provider Update (Q1)	
Attachment K	Pharmacy Formulary List Condensed March (full May Formulary available at meeting)	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment L	Appeals & Grievances Dashboard & Turn Around Time Report (March)	
Attachment M	Appeals & Grievances Executive Summary (Q1)	
Attachment N	Appeals & Grievances Quarterly Member Report (Q1)	
Attachment O	CCC DMHC Expedited Grievance Report	
Attachment P	Emergency Drugs Report (Q4 2018)	
Attachment Q	PM-160 Report (Q4 2018)	
Attachment R	Potential Quality Issues (PQI) Report (Q1)	
Attachment S	PQI Corrective Action Plan	
Attachment T	QI Summaries (Postpartum Care, Diabetes Care, Breast Cancer Screening and Childhood Immunizations)	

4: Action	Cultural & Linguistics/Health Education Business (PowerPoint Presentation - Presentation handouts available at meeting)	P. Marabella, MD, Chair
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	Attachment U	2018 C&L Work Plan End of Year Evaluation & Executive Summary	
	Attachment V	2019 Cultural & Linguistics Program Description with Change Summary	
	Attachment W	2019 Cultural & Linguistics Work Plan	
	Attachment X	Cultural & Linguistics Language Assistance Program Report	
	Attachment Y	Health Education 2019 Executive Summary	
	Attachment Z	2018 Health Education Work Plan End of Year Evaluation	
	Attachment AA	2019 Health Education Program Description with Change Summary	
	Attachment BB	2019 Health Education Work Plan	
5: Action		UM Business	P. Marabella, MD, Chair
	Attachment CC	Key Indicator Report & TAT Report (March)	
	Attachment DD	Case Management, TCM, MemberConnections & Palliative Care Report (Q1)	
	Attachment EE	Inter-Rater Reliability Results for Physicians and Non-Physicians	
	Attachment FF	Utilization Management Concurrent Review Report (Q1)	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment GG	Pharmacy Executive Summary (Q1)	
	Attachment HH	Pharmacy Operations Metrics Report (Q1)	
	Attachment II	Pharmacy Top 30 Prior Authorizations (Q1)	
7: Information		Compliance Update	Mary Beth Corrado, CCO
	Attachment JJ	Compliance Regulatory Report	
8:		Old Business	P. Marabella, MD, Chair
9:		Announcements	
10:		Public Comment: See note below	
11:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: aalvarado@calvivahealth.org

The next meeting will be held in Fresno County, July 18th, 2019.

For address please contact the Clerk to the Committee at: aalvarado@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”