

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 19th, 2016

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health

7625 North Palm Avenue; Suite #109

Fresno, CA 93711

| 1: | | Call to Order | P. Marabella, MD, Chair |
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| 2: Action | | Consent Agenda | P. Marabella, MD, Chair |
| | Attachment A | Committee Minutes: March 17 th , 2016 | |
| | Attachment B | CalViva Health QI/UM Committee Charter | |
| | Attachment C | Provider Office Wait Time Report | |
| | Attachment D | Health Education Incentive Programs Report | |
| | Attachment E | Language Assistance Program Report | |
| | Attachment F | Appeals & Grievances Classification Report | |
| | Attachment G | Pharmacy Recommended Drug List – April 2016 (Condensed | |
| | | Full RDL available at meeting) | |
| | | Recommended Action: Approve Consent Agenda | |
| 3: Information | | QI Business | P. Marabella, MD, Chair |
| | | Appeals & Grievances: | |
| | Attachment H | Dashboard – March 2016 | |
| | Attachment I | Executive Summary | |
| | Attachment J | Quarterly Report Q1 | |
| | Attachment K | MHN Performance Indicator Report | |
| | Attachment L | Facility Site & Medical Records Review | |
| | Attachment M | Potential Quality Issues Report | |
| 4: Action | | Cultural & Linguistics 2015 Work Plan Evaluation, 2016 | P. Marabella, MD, Chair |
| | | Program Description & 2016 Work Plan | |
| | | (PowerPoint Presentation - Presentation handouts available | |
| | | at meeting) | |
| | Attachment N | 2015 Work Plan Evaluation & Summary | |
| | Attachment O | 2016 Program Description & Summary | |
| | Attachment P | 2016 Work Plan & Summary | |
| 5: Action | | Health Education 2015 Work Plan Evaluation, 2016 | |
| | | Program Description & 2016 Work Plan | |
| | Attachment Q | Health Education Executive Summary | |
| | Attachment R | 2015 Work Plan Evaluation | |
| | Attachment S | 2016 Program Description | |

| Attachment T | 2016 Work Plan | |
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| | UM Business | P. Marabella, MD, Chair |
| Attachment U | Key Indicator Report & Turnaround Time Report | |
| Attachment V | Specialty Referrals Reports Qtr 3 & 4 1 st Choice | |
| Attachment W | Specialty Referrals Report Qtr 1 Health Net | |
| Attachment X | Case Management & CCM Report | |
| | Pharmacy Business | |
| Attachment Y | Executive Summary | |
| Attachment Z | Operations Metrics Report | |
| Attachment AA | Top 30 Prior Authorizations Report | |
| Attachment BB | Inter-rater Reliability Test Results for Pharmacy | |
| | Credentialing & Peer Review Subcommittee Business | |
| Attachment CC | • | |
| Attachment DD | Peer Review Subcommittee Quarterly Report | |
| | Compliance Update | Mary Beth Corrado, CCO |
| | Public Policy Committee | , |
| | Old Business | P. Marabella, MD, Chair |
| | Announcements | |
| | Public Comment: See note below | |
| | Adjourn | P. Marabella, MD, Chair |
| | Attachment V Attachment W Attachment X Attachment Y Attachment Z Attachment AA Attachment BB | Attachment U Attachment V Attachment W Attachment X Attachment X Pharmacy Business Executive Summary Operations Metrics Report Attachment BB Attachment BB Credentialing & Peer Review Subcommittee Business Credentialing Subcommittee Quarterly Report Attachment DD Compliance Update Public Comment: See note below |

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Commission at: churley@calvivahealth.org

The next meeting will be held in Fresno County, July 21st, 2016. For address please contact the Clerk to the Commission at: churley@calvivahealth.org

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."