

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: September 21, 2017
Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Avenue; Suite #109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
-----------	----------------------	-------------------------

2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: July 20, 2017	
Attachment B	Standing Referrals Report - HN	
Attachment C	California Children's Service Report (CCS)	
Attachment D	Appeals & Grievances Classification Audit Report (Q2)	
Attachment E	Appeals & Grievances Inter Rater Reliability Report (Q2)	
Attachment F	Health Education Incentive Program Report Semi Annual (Q1 & Q2 2017)	
Attachment G	Public Health Policy Grid	
Attachment H	Pharmacy Provider Updates (Q3)	
Attachment I	Pharmacy Formulary List Condensed Version (<i>full July Formulary available at meeting</i>)	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment J	Appeals & Grievances Dashboard (July)	
Attachment K	Appeals & Grievances Executive Summary (Q2)	
Attachment L	Appeals & Grievances Quality Member Report	
Attachment M	Initial Health Assessment Quarterly Audit Report (Q2)	
Attachment N	Potential Quality Issues (Q2)	
Attachment O	MHN Performance Indicator Report (Q2)	
Attachment P	Appeals & Grievances CalViva Health Daily Letter Review Logs & CAP Summary Report	
Attachment Q	Public Program Report Q2	
Attachment R	A&G Policy Grid	
Attachment S	Cervical Cancer Screening QI Summary	

4: Action	Quality Improvement/Utilization Management Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment T	Quality Improvement Mid-Year Work Plan Evaluation & Executive Summary	

	Attachment U	Utilization Management Mid-Year Work Plan Evaluation & Executive Summary	
	Attachment V	HEDIS RY2017 Update	
5: Action		UM Business	P. Marabella, MD, Chair
	Attachment W	Key Indicator Report	
	Attachment X	Turnaround Time Report (July)	
	Attachment Y	Specialty Referrals Report (Q1 & Q2) First Choice	
	Attachment Z	Utilization Management Concurrent Review Report	
	Attachment AA	Case Management Report/CCM Report	
6: Action		Pharmacy Business	
	Attachment BB	Executive Summary (Q2)	
	Attachment CC	Operations Metrics Report (Q2)	
	Attachment DD	Top 30 Prior Authorizations (Q2)	
	Attachment EE	Inter-rater Reliability Test Results	
7: Action		Credentialing & Peer Review Subcommittee Business	
	Attachment FF	Credentialing Subcommittee Report	
	Attachment GG	Peer Review Subcommittee Report	
8: Action		Compliance Update	Mary Beth Corrado, CCO
		Compliance Regulatory Report	
9:		Old Business	P. Marabella, MD, Chair
10:		Announcements	
11:		Public Comment: See note below	
12:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: mholquin@calvivahealth.org

The next meeting will be held in Fresno County, October 19, 2017.

For further information please contact the Clerk to the Committee at: mholquin@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”