

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: October 15<sup>th</sup>, 2020

Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Ave; Suite 109  
Fresno, CA 93711

Teleconference: 515-604-9000  
Participant Code: 201089

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:	<b>Call to Order</b>	P. Marabella, MD, Chair
<b>2: Action</b>	<b>Consent Agenda</b>	P. Marabella, MD, Chair
Attachment A	Committee Minutes: September 17 <sup>th</sup> , 2020	
Attachment B	Provider Preventable Conditions (PPC) (Q2)	
Attachment C	CVH Preventive Screening Guidelines 2020	
Attachment D	Standing Referrals Report (Q2)	
Attachment E	Medical Policies Provider Updates (Q2)	
	(Full September Formulary available upon request)	
<b>3: Action</b>	<b>QI Business</b>	P. Marabella, MD, Chair
Attachment F	Appeals & Grievances Dashboard and TAT Report (August)	
Attachment G	MHN Performance Indicator Report (Q2)	
Attachment H	SPD HRA Outreach (Q2)	
Attachment I	QIUM 2021 Meeting Schedule	
<b>4: Action</b>	<b>Culture &amp; Linguistics/Health Education/QI Business</b>	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment J	Culture & Linguistics Work Plan Mid-Year Evaluation & Executive Summary	
Attachment K	Culture & Linguistics Language Assistance Program Report	
Attachment L	Health Education Work Plan Mid-Year Evaluation & Executive Summary	
	Quality Improvement Update 2020-21	
<b>5: Action</b>	<b>Access Business</b>	P. Marabella, MD, Chair
Attachment M	Provider Office Wait Time Report (Q2)	
Attachment N	Provider Appointment Availability and After-Hours Access Survey Results	

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<b>6: Action</b>	Attachment O Attachment P Attachment Q	<b>UM/CM Business</b> Key Indicator Report (July) Specialty Referrals Report – HN (Q2) MedZed Report	P. Marabella, MD, Chair
<b>7: Action</b>	Attachment R	<b>Policies and Procedures</b> UMCM Policy Grid	P. Marabella, MD, Chair
<b>8: Information</b>	Attachment S	<b>Compliance Update</b> Compliance Regulatory Report	Mary Beth Corrado, CCO
<b>9:</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>10:</b>		<b>Announcements</b>	
<b>11:</b>		<b>Public Comment:</b> See note below	
<b>12:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: [handerson@calvivahealth.org](mailto:handerson@calvivahealth.org)

The next meeting will be held in Fresno County, November 19<sup>th</sup>, 2020.  
For address please contact the Clerk to the Committee at: [handerson@calvivahealth.org](mailto:handerson@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**