## **AGENDA**

## **CalViva Health**

## **Public Policy Committee**

March 3, 2021 11:30am – 1:30pm CalViva Health 7625 N. Palm Ave., Suite 109 Fresno, CA 93711

|    |               |               | TOPIC OF DISCUSSION  | PRESENTER          |
|----|---------------|---------------|--|--------------------|
| 1: |               |               | Call to Order  | Joe Neves, Chair   |
| 2: | Action        | Attachment A  | Minutes for December 2, 2020 Meeting Recommended Action: Approve Minutes   | Joe Neves, Chair   |
| 3: | Information   | Attachment B  | Enrollment Dashboard   | Mary Lourdes Leone |
| 4: | Information   | Attachment C  | Annual Report  | Courtney Shapiro   |
|    |               | Powe          | erPoint Presentation will be used for Items 5, 7, and 8  |                    |
| 5: | Information   | Attachment D  | Appeals, Grievances and Complaints Appeal and Grievance Report   | Mary Lourdes Leone |
| 6: | Information   | No Attachment | <ul> <li>2021 Department of Managed Health Care<br/>(DMHC) 18-Month Follow-Up Audit</li> <li>2020 Department of Health Care Services<br/>(DHCS) Audit Monthly CAP Updates</li> </ul> | Mary Lourdes Leone |
| 7: | Information   | Attachment E  | <b>Health Education</b> Member Incentive Programs Semi-Annual Report Q3 and Q4 2020  | Steven Si          |
| 8: | Information   | Attachment F  | Annual Compliance Report   | Mary Lourdes Leone |
| 9: | Information   | No Attachment | Medi-Cal Rx Update   | Mary Lourdes Leone |
| 10 | : Information | No Attachment | 2021 CalViva Health Member Handbook / Evidence of Coverage   | Jeffrey Nkansah    |
| 11 | : Information | No Attachment | Promotores Health Network update   | Tony Gonzalez      |
| 12 | : Information |               | Announcements  |                    |

| 13: Information | Public Comment: See Note Below |                  |
|-----------------|--------------------------------|------------------|
| 14: Information | Adjourn                        | Joe Neves, Chair |

Next Meeting: June 9, 2021, 11:30am-1:30pm Kings County, 1400 W. Lacey Boulevard, Hanford, CA

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: <a href="mailto:Cshapiro@calvivahealth.org">Cshapiro@calvivahealth.org</a>

If special accommodations are needed to participate in this meeting, please contact Cheryl Hurley at 559-540-7842 during regular business hours (M-F 8:00 a.m. – 5:00 p.m.)

"To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners."