

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: February 18th, 2021
Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

Teleconference: 515-604-9000
Participant Code: 201089

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: November 19, 2020	
Attachment B	California Children’s Service Report (CCS) (Q4 2020)	
Attachment C	Member Incentive Programs Semi-Annual Report (Q3 & Q4)	
Attachment D	A&G Inter Rater Reliability Report (IRR) (Q4 2020)	
Attachment E	A&G Classification Audit Report (Q4 2020)	
Attachment F	Provider Office Wait Time Report (Q4 2020)	
Attachment G	Provider Preventable Conditions Report (PPC) (Q4)	
Attachment H	UM Concurrent Review IRR Report (Q4 2020)	
Attachment I	SPD HRA Outreach Report (Q3)	
Attachment J	Medical Policies (Q3)	
Attachment K	Pharmacy Updates (Q4 2020)	
	Pharmacy Formulary (<i>full February PDL available at meeting</i>)	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment L	Appeals & Grievances Dashboard (December)	
Attachment M	Appeals & Grievances Executive Summary (Q4 2020)	
Attachment N	Appeals & Grievances Quarterly Member Report (Q4 2020)	
Attachment O	Quarterly A&G Member Letter Monitoring Report (Q4)	
Attachment P	CCC DMHC Expedited Grievance Report (Q4 2020)	
Attachment Q	Appeals & Grievances Validation Audit Summary Report	
Attachment R	County Relations Quarterly Report (Q4)	
Attachment S	Potential Quality Issues Report (Q4)	

4: Action	Quality Improvement/ Utilization Management/Case Management Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment T	2020 QI Work Plan End of Year Evaluation and Executive Summary	

	Attachment U	2020 UM/CM Work Plan End of Year Evaluation and Executive Summary	
	Attachment V	Utilization Management (UM) Program Description 2021	
		Performance Improvement Project Updates (Slides)	
5: Action		UM Business	P. Marabella, MD, Chair
	Attachment W	Key Indicator Report (December)	
	Attachment X	TurningPoint Musculoskeletal Utilization Review (Q3)	
	Attachment Y	UM Concurrent Review Report (Q4)	
	Attachment Z	Case Management & CCM Report (Q4)	
	Attachment AA	NIA/ Magellan Report (Q3)	
	Attachment BB	MedZed Integrated Care Management Report (Q3)	
	Attachment CC	PA Member Letter Monitoring Report (Q4)	
6: Action		Policy & Procedure Business	
	Attachment DD	Appeals & Grievances Policy Review 2021	
7: Information		Compliance Update	
	Attachment EE	Compliance Regulatory Report	
8:		Old Business	P. Marabella, MD, Chair
9:		Announcements	
10:		Public Comment: See note below	
11:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: handerson@calvivahealth.org

The next meeting will be held in Fresno County, March 18th, 2021.
For the address, please contact the Clerk to the Committee at: handerson@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”