

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: March 18th, 2021

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

Teleconference: 515-604-9000
Participant Code: 201089

1:		Call to Order	P. Marabella, MD, Chair
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2: Action		Consent Agenda	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: February 18, 2021	
	Attachment B	QI/UM Committee Charter 2021	
	Attachment C	Medical Policies Provider Update (Q4 2020)	
	Attachment D	Standing Referrals Report (Q4 2020)	
	Attachment E	Pharmacy Provider Updates (Q1)	
		Pharmacy Formulary (<i>full March PDL available at meeting</i>)	
		<i>Recommended Action: Approve Consent Agenda</i>	

3: Action		QI Business	P. Marabella, MD, Chair
		<u>Appeals & Grievances:</u>	
	Attachment F	Appeals & Grievances Dashboard (January)	
	Attachment G	Appeals & Grievances Validation Audit Summary	
	Attachment H	MHN Performance Indicator Report for Behavioral Health Services (Q4 2020)	
	Attachment I	SPD HRA Outreach (Q4 2020)	

4: Action		Quality Improvement/ Utilization Management/Case Management Business	
		<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
	Attachment J	Quality Improvement Program Description 2021	
	Attachment K	Quality Improvement Annual Work Plan 2021	
	Attachment L	Case Management Program Description	
	Attachment M	Utilization Management / Case Management Work plan 2021	

5: Action		UM/CM Business	P. Marabella, MD, Chair
	Attachment N	Key Indicator Report & Turn Around Time Report (January)	
	Attachment O	Specialty Referral Report -HN (Q4)	
	Attachment P	InterQual Inter-Rater Reliability Results (IRR) for Physicians and Non-Physicians	
	Attachment Q	MedZed Report (Q4)	

6: Action	Attachment R Attachment S Attachment T Attachment U Attachment V	Pharmacy Business Executive Summary (Q4 2020) Pharmacy Operations Metrics Report (Q4 2020) CalViva Health Pharmacy Call Report (Q4 2020) Pharmacy Top 30 Prior Authorizations (Q4 2020) Pharmacy Inter-Rater Reliability Test Results (Q4 2020)	
7: Action	Attachment W Attachment X	Credentialing & Peer Review Subcommittee Business Credentialing Subcommittee Report (Q1- 2021) Peer Review Subcommittee Report (Q1 2021)	
8: Action	Attachment Y	Policy & Procedure Business Pharmacy Policy Review 2021	
9: Information	Attachment Z	Compliance Update Compliance Regulatory Report	
10:		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: handerson@calvivahealth.org

The next meeting will be held in Fresno County, May 21st, 2020.
For address please contact the Clerk to the Committee at: handerson@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”