

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: October 21<sup>st</sup>, 2021

Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Ave; Suite 109  
Fresno, CA 93711

Teleconference: 667-770-1025  
Participant Code: 201089

Separate confidential call-in information for the Credentialing and Peer Review meetings will be provided the day of the meetings to these Sub-Committee Members only.

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<b>1:</b>		<b>Call to Order</b>	P. Marabella, MD, Chair
<b>2: Action</b>	Attachment A Attachment B Attachment C	<b>Consent Agenda</b> Committee Minutes: September 16 <sup>th</sup> , 2021 Provider Preventable Conditions (PPC) (Q2) Standing Referrals Report (Q2)  <i>(Full October Formulary available upon request)</i> Recommended Action: <i>Approve Consent Agenda</i>	P. Marabella, MD, Chair
<b>3: Action</b>	Attachment D Attachment E Attachment F Attachment G Attachment H	<b>QI Business</b> Appeals & Grievances Dashboard and TAT Report (August) MHN Performance Indicator Report (Q2) SPD HRA Outreach (Q2) Provider Office Wait Time Report (Q3) QIUM 2022 Meeting Schedule	P. Marabella, MD, Chair
<b>4: Action</b>	Attachment I  Attachment J Attachment K	<b>Culture &amp; Linguistics / Health Education</b> <i>(PowerPoint Presentation - Presentation handouts available at meeting)</i> Culture & Linguistics 2021 Work Plan Mid-Year Evaluation & Executive Summary Culture & Linguistics 2021 Language Assistance Program Mid-Year Report Health Education Work Plan Mid-Year Evaluation & Executive Summary	P. Marabella, MD, Chair
<b>5: Action</b>	Attachment L	<b>Access Business</b> Culture & Linguistics 2021 GEO Access Report	P. Marabella, MD, Chair
<b>6: Action</b>	Attachment M Attachment N Attachment O	<b>UM/CM Business</b> Key Indicator Report and TAT Report (August) Utilization Management Concurrent Review Report (Q2) Case Management & CCM Quarterly Report (Q2)	P. Marabella, MD, Chair

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	Attachment P	TurningPoint Musculoskeletal Utilization Review (Q2)	
<b>7: Information</b>	Attachment Q	<b>Compliance Update</b> Compliance Regulatory Report	Mary Lourdes Leone, CCO
<b>8:</b>		<b>Old Business</b>	
<b>9:</b>		<b>Announcements</b>	
<b>10:</b>		<b>Public Comment:</b> See note below	
<b>11:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: [ipoveda@calvivahealth.org](mailto:ipoveda@calvivahealth.org)

The next meeting will be held in Fresno County, November 18<sup>th</sup>, 2021.  
For address, please contact the Clerk to the Committee at: [ipoveda@calvivahealth.org](mailto:ipoveda@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**