

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: November 18th, 2021

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

Teleconference: 667-770-1025
Participant Code: 201089

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: October 21 st , 2021	
Attachment B	Standing Referrals Report (Q3)	
Attachment C	Preventative Health Guidelines	
Attachment D	Appeals & Grievances Inter-Rater Reliability Report (Q3)	
Attachment E	Appeals & Grievances Classification Audit Report (Q3)	
Attachment F	Customer Contact Center DMHC Expedited Grievance Report (Q3)	
Attachment G	California Children’s Service Report (Q3)	
Attachment H	Concurrent Review Inter-Rater Reliability Audit Report (Q3)	
Attachment I	Facility Site & Medical Record & PARS Review Report	
Attachment J	MHN Performance Indicator Report for Behavioral Health Services (Q3)	
Attachment K	County Relations Quarterly Report (Q3)	
Attachment L	NIA/Magellan (Q3)	
Attachment M	Medical Policies Update (Q3)	
Attachment N	Pharmacy Prior Authorization Update	
Attachment O	Pharmacy Provider Updates (Q4)	
	<i>(Full November PDL available at meeting)</i>	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
Attachment P	Appeals & Grievances Dashboard and TAT Report (September)	
Attachment Q	Appeals & Grievances Executive Summary (Q3)	
Attachment R	Appeals & Grievances Quarterly Member Report (Q3)	
Attachment S	Quarterly A&G Member Letter Monitoring Report (Q3)	
Attachment T	Potential Quality Issues Report (Q3)	
Attachment U	Provider Preventable Conditions (Q3)	
Attachment V	Initial Health Assessment Quarterly Audit Report (Q2)	

4: Action	Access Business	P. Marabella, MD, Chair
Attachment W	Specialty Referrals Report – HN (Q2)	
Attachment X	Specialty Referrals Report – HN (Q3)	

5: Action	UM/CM Business	P. Marabella, MD, Chair
Attachment Y	Key Indicator Report and Turnaround Time Report (September)	

	Attachment Z	Utilization Management Concurrent Review Report (Q3)	
	Attachment AA	PA Member Letter Monitoring Report (Q3)	
	Attachment BB	Case Management and CCM Report (Q3)	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment CC	Pharmacy Executive Summary (Q3)	
	Attachment DD	Pharmacy Operations Metrics (Q3)	
	Attachment EE	Pharmacy Top 30 Prior Authorizations (Q3)	
	Attachment FF	CalViva Health Pharmacy Call Report (Q3)	
	Attachment GG	Pharmacy Inter-Rater Reliability Results (IRR) (Q3)	
7: Action		Policy & Procedure Business	P. Marabella, MD, Chair
	Attachment HH	UMCM Policy Grid and Attachments	
8: Action		Credentialing & Peer Review Subcommittee Business	P. Marabella, MD, Chair
	Attachment II	Credentialing Subcommittee Report (Q4)	
	Attachment JJ	Peer Review Subcommittee Report (Q4)	
9: Information	Attachment KK	Compliance Update Compliance Regulatory Report	
10:		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: jpoveda@calvivahealth.org

The next meeting will be held in Fresno County, February 17th, 2022.
For address, please contact the Clerk to the Committee at: jpoveda@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”