

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: September 15th, 2022
Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: July 21 st , 2022	
Attachment B	Appeals & Grievances Classification Audit Report (Q2)	
Attachment C	Appeals & Grievances Inter Rater Reliability Report (IRR) (Q2)	
Attachment D	Customer Contact Center (CCC) DMHC Expedited Grievance Report (Q2)	
Attachment E	Member Incentive Programs - Semi-Annual Report (Q1 & Q2)	
Attachment F	California Children's Service Report (CCS) (Q2)	
Attachment G	Initial Health Assessment Quarterly Audit Report (Q1)	
Attachment H	Concurrent Review IRR Report (Q2)	
Attachment I	County Relations Quarterly Update (Q2)	
Attachment J	QIUM Committee Meetings Calendar 2023	
Attachment K	Medical Policies Provider Updates (Q2)	
Attachment L	Pharmacy Provider Updates (Q2)	
	Medi-Cal Rx Contract Drug List https://medi-calrx.dhcs.ca.gov/home/cdl/	
	Recommended Action: <i>Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
Attachment M	Appeals & Grievances Dashboard and TAT Report (July)	
Attachment N	Appeals & Grievances Executive Summary (Q2)	
Attachment O	Appeals & Grievances Quarterly Member Report (Q2)	
Attachment P	Quarterly Appeals & Grievances Member Letter Monitoring Report (Q2)	
Attachment Q	Potential Quality Issues (Q2)	

4: Action	Quality Improvement/Utilization Management Business	P. Marabella, MD, Chair
	<i>(Power Point Presentations will be used for these items - Handouts available at meeting)</i>	
Attachment R	HEDIS/MCAS Update	
Attachment S	Quality Improvement Work Plan Mid-Year Evaluation and Executive Summary 2022	
Attachment T	Utilization Management (UM) / Case Management (CM) Work Plan Mid-Year Evaluation and Executive Summary 2022	

5: Action	Attachment U	Access Business Provider Office Wait Time Report (Q2)	P. Marabella, MD, Chair
6: Action	Attachment V Attachment W Attachment X Attachment Y Attachment Z Attachment AA	UM/CM Business Key Indicator Report and TAT Report (July) Utilization Management Concurrent Review Report (Q2) Case Management and CCM Report (Q2) PA Member Letter Monitoring Report (Q2) MedZed Report (Q2) NIA/Magellan (Q2)	P. Marabella, MD, Chair
7: Action	Attachment BB Attachment CC Attachment DD Attachment EE	Pharmacy Business Pharmacy Executive Summary (Q2) Pharmacy Operations Metrics (Q2) Pharmacy Top 25 Prior Authorizations (Q2) Pharmacy Inter-Rater Reliability Results (IRR) (Q2)	P. Marabella, MD, Chair
8: Action	Attachment FF Attachment GG	Credentialing & Peer Review Subcommittee Business Credentialing Sub-Committee Quarterly Report Peer Review Sub-Committee Quarterly Report	P. Marabella, MD, Chair
9: Information	Attachment HH	Compliance Update Compliance Regulatory Report	Mary Lourdes Leone, CCO
10:		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: ipoveda@calvivahealth.org

The next meeting will be held in Fresno County, October 20th, 2022.
For address, please contact the Clerk to the Committee at: ipoveda@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”