

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: November 17th, 2022

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: October 20 th , 2022	
Attachment B	Standing Referrals Report (Q3)	
Attachment C	California Children’s Service Report (Q3)	
Attachment D	Concurrent Review Inter-Rater Reliability Report (Q3)	
Attachment E	MHN Performance Indicator Report for Behavioral Health Services (Q3)	
Attachment F	County Relations Quarterly Report (Q3)	
Attachment G	NIA/Magellan (Q3)	
Attachment H	Appeals & Grievances Inter-Rater Reliability Report (Q3)	
Attachment I	Appeals & Grievances Classification Audit Report (Q3)	
Attachment J	Customer Contact Center DMHC Expedited Grievance Report (Q3)	
Attachment K	Preventive Health Guidelines	
Attachment L	Medical Policies Update (Q3)	
Attachment M	Pharmacy Provider Updates	
	Medi-Cal Rx Contract drug list https://medi-calrx.dhcs.ca.gov/home/cdl/ <i>(Recommended Action: Approve Consent Agenda)</i>	
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3: Action	QI Business	P. Marabella, MD, Chair
Attachment N	Appeals & Grievances Dashboard (September)	
Attachment O	Appeals & Grievances Executive Summary (Q3)	
Attachment P	Appeals & Grievances Quarterly Member Report (Q3)	
Attachment Q	Quarterly A&G Member Letter Monitoring Report (Q3)	
Attachment R	Potential Quality Issues Report (Q3)	
Attachment S	Provider Preventable Conditions (Q3)	
Attachment T	Initial Health Assessment Quarterly Audit Report (Q2)	
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4: Action	UM/CM Business	P. Marabella, MD, Chair
Attachment U	Key Indicator Report and TAT Report (September)	
Attachment V	Utilization Management Concurrent Review Report (Q3)	
Attachment W	PA Member Letter Monitoring Report (Q3)	
Attachment X	Case Management and CCM Report (Q3)	
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5: Action	Attachment Y Attachment Z Attachment AA Attachment BB	Pharmacy Business Pharmacy Executive Summary (Q3) Pharmacy Operations Metrics (Q3) Pharmacy Top 25 Prior Authorizations (Q3) Pharmacy Inter-Rater Reliability Results (IRR) (Q3)	P. Marabella, MD, Chair
6: Action	Attachment CC	Policy & Procedure Business UMCM Policy Grid	P. Marabella, MD, Chair
7: Action	Attachment DD Attachment EE	Credentialing & Peer Review Subcommittee Business Credentialing Subcommittee Report (Q4) Peer Review Subcommittee Report (Q4)	P. Marabella, MD, Chair
8: Information	Attachment FF	Compliance Update Compliance Regulatory Report	
9:		Old Business	P. Marabella, MD, Chair
10:		Announcements	
11:		Public Comment: See note below	
12:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: jpoveda@calvivahealth.org

The next meeting will be held in Fresno County, February 16th, 2023.
For address, please contact the Clerk to the Committee at: jpoveda@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”