



CALVIVA HEALTH

P R O V I D E R

PULSE

WINTER 2023



As the PHE ends, help Medi-Cal members stay enrolled!

When the U.S. Department of Health and Human Services lifts the COVID-19 public health emergency, Medi-Cal members may need your help.

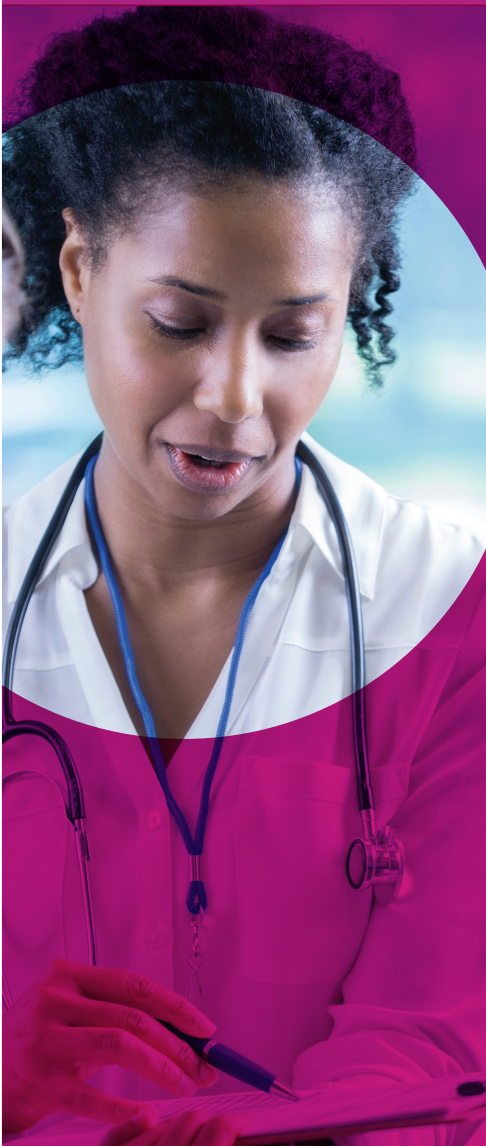
As the PHE lifts, counties will confirm continuing Medi-Cal eligibility and need Medi-Cal enrollees' current contact information. **Remember to talk with your Medi-Cal patients about this.** They must also report household changes over the past two years and respond to any related letters from their county.

Help your Medi-Cal patients report a change. Find out how in the article below, *Medi-Cal Patients' Coverage Can Stay Active With a Helpful Reminder*.

— Your Provider Engagement team

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PROVIDER SATISFACTION Highlights



OPERATIONAL EXCELLENCE

Local providers know the population and patients they serve best – that’s why we work with providers to meet and adapt to their needs.

Residency Programs: Apply for Grants to Improve Care for Patients With Substance Use Disorder

Transform medical practices to help address the opioid and overdose crises.

The Department of Health Care Services (DHCS) recently made nearly \$3.4 million in grants available to help improve patient care in the areas of substance use disorder, opioid use disorder and addiction. Organizations can apply for grants of **up to \$70,000**.

Programs emphasizing service to vulnerable and underserved populations will have priority.

Twenty-five grants will go to Accreditation Council for Graduate Medical Education-accredited residency programs that train physicians in emergency medicine, family medicine, general internal medicine, obstetrics-gynecology, pediatrics and psychiatry.

To apply, visit the DHCS’ [Request for Applications](#). Applications are due to California Academy of Family Physicians no later than January 31, 2023.

Get Help Paying Student Loans With CalHealthCares!

Apply for Cohort 5 now!!

CalHealthCares is a five-year program (five cohorts) funded with \$340 million being paid toward student loans for physicians and dentists to help expand access to care for Medi-Cal patients. During cohort 4, the DHCS announced its commitment to pay \$64.9 million toward student loans for 222 physicians and 35 dentists.

Cohort 5’s application cycle runs from January 18, 2023–March 3, 2023. Physicians and dentists can get tips on applying and other resources at the [CalHealthCares webpage](#).

The Health Care Access and Information (HCAI) Agency hosts health care workforce application cycles for various types of providers, not just doctors and dentists. For more information, visit the [HCAI website](#).



Reminder: Expect More Patients From Medi-Cal's Older Adult Expansion

California Assembly Bill 133 provides full-scope Medi-Cal coverage to adults ages 50 or older, regardless of immigration status.

Let potential members know that they can receive the following Medi-Cal coverage at no or low cost. Even more help is available for low- or no-cost health care that covers:

- Accessibility resources
- Doctor visits
- Hospital care
- Lab tests
- Mental health

- Pregnancy/newborn care
- Telehealth
- Transportation
- Vision and more

The Plan offers Medi-Cal benefits to Californians ages 50+ regardless of immigration status. Medi-Cal enrollment is available year-round. To help someone enroll, contact the CalViva Health Enrollment Department toll-free at **877-618-0903**, Monday-Friday, 7:30 a.m. to 6 p.m. They can also contact their local county Medi-Cal office for help.

Note: Applying for Medi-Cal does not disrupt or change immigration status or citizenship status. CalViva Health does not ask for or report immigration status.

To learn more about Assembly Bill 133, read this [news release](#) on www.gov.ca.gov.



Medi-Cal Patients' Coverage Can Stay Active With a Helpful Reminder

Encourage patients to update their information with their county.

When the COVID-19 public health emergency ends, counties will confirm continuing Medi-Cal eligibility. Counties need to have Medi-Cal enrollees' current contact information and know any changes in circumstances so the members can stay enrolled.

Please talk with your Medi-Cal patients to make sure they:

- Report any changes in their household circumstances or contact information over the past two years.
- Provide requested information if they or someone in their household receives a letter from their county asking for information about their Medi-Cal coverage.

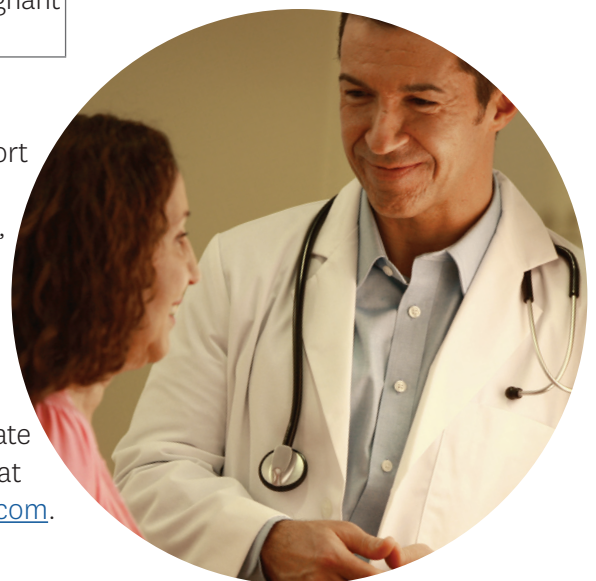
Medi-Cal enrollees should contact their county about changes to any of the following:

Contact information	Change in circumstances
Phone number	Income
Mailing address	Disability status
Email address	Someone becomes pregnant or moves in

How to report changes

Your Medi-Cal patients can report changes to their local county office online or by phone, email, fax or in person. Visit <http://dhcs.ca.gov/COL> or call the Medi-Cal Member Hotline at **800-541-5555**.

Medi-Cal patients can also update their contact information online at CoveredCA.com or BenefitsCal.com.



ENGAGING

Our COMMUNITIES



You, your patients and your community have our support!

Health care starts at the community level. That is why we work hand-in-hand with local partners to transform our communities. Together with community clinics, hospitals, local public health departments, homeless shelters, food banks, and our education and justice systems, we develop localized programs and solutions that improve health, one person at a time.

CalViva Health Presents at the 39th Annual Top Ten Professional Women and Leading Business Awards



Chief Executive Officer of CalViva Health, Jeffrey Nkansah, recently presented at the 39th Annual Top Ten Professional Women and Leading Business Awards. CalViva Health was the presenting sponsor of the event, which took place at the Save Mart Center in Fresno.

The Marjaree Mason Center holds the annual ceremony to honor local professionals, bring attendees together to honor outstanding individuals in our community while also raising awareness of domestic violence. The Center awards 10 women who have excelled professionally and given back to their communities. One business is also awarded as the Leading Business of the Year for its support of women and women's issues.

The Marjaree Mason Center is Fresno County's only dedicated provider of domestic violence shelter

and support services, including education for victims and youth.

Honorees were nominated by their peers in the community who believed they deserve such recognition for their work. The committee of judges that reviewed all nominations consisted of community members and business professionals in Fresno County.

2022 Top Ten Professional Women

- Mindy Casto, Deputy Chief, Fresno Police Department
- Michelle DiBuduo, Valley Caregiver Resource Center
- Alcidia Freitas Gomes, Executive Director of Ag One Foundation, and Senior Director of Development, Jordan College of Agricultural Sciences and Technology, Fresno State
- Mao Misty Her, Deputy Superintendent, Fresno Unified School District
- Dr. Fenglaly Lee, Obstetrician and Gynecologist, OMNI Women's Health Medical Group

- Dr. Ya-Shu Liang, Director of the Clinical Psychology Psy.D. Program, Alliant International University, Fresno
- Cassandra Little, Ph.D., CEO, Fresno Metro Black Chamber of Commerce
- Susan Ryan, President/CEO, Noble Credit Union
- Lorraine Salazar, Co-Owner, Sal's Mexican Restaurants
- Georgeanne A. White, City Manager, City of Fresno

2022 Leading Business

- Bank of America Mark Riley, Central Valley President
- Marisa Moore, SVP, Fresno/Visalia Market



MARKET SPOTLIGHT

The Plan Earns NCQA’s “Health Equity Accreditation Plus” Designation

The Plan is one of the first organizations to earn both Health Equity Accreditation and Health Equity Accreditation Plus.



The Plan recently announced that it is one of nine health care organizations in the nation to receive the first-ever [Health Equity Accreditation Plus](#) by the [National Committee for Quality Assurance](#) (NCQA) for all lines of business, including Medi-Cal, Marketplace, Medicare and Commercial. This

new, advanced designation builds on NCQA’s foundational Health Equity Accreditation program. That program sets a robust framework for improving health equity by helping organizations identify and close care gaps.

According to NCQA, standards for the new Health Equity Accreditation Plus designation include:

- Partnering with community-based organizations.
- Offering resources that support clinical and social needs.
- Collecting data on community social risk factors and patients’ social needs.
- Making clear to members and patients how their data are used, shared and protected.