

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: October 19<sup>th</sup>, 2023

Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Ave; Suite 109  
Fresno, CA 93711

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<b>1:</b>		<b>Call to Order</b>	P. Marabella, MD, Chair
<b>2: Action</b>	Attachment A Attachment B Attachment C Attachment D Attachment E Attachment F	<b>Consent Agenda</b> Committee Minutes: September 21 <sup>st</sup> , 2023 Standing Referrals Report (Q2) Specialty Referrals Report (Q2) Provider Office Wait Time Report (Q2) Provider Preventable Conditions (PPC) (Q2) TurningPoint Musculoskeletal Utilization Review (Q2)  Medi-Cal Rx Contract drug list <a href="https://medi-calrx.dhcs.ca.gov/home/cdl/">https://medi-calrx.dhcs.ca.gov/home/cdl/</a>  Recommended Action: <i>Approve Consent Agenda</i>	P. Marabella, MD, Chair
<b>3: Action</b>	Attachment G Attachment H Attachment I Attachment J Attachment K	<b>QI Business</b> Appeals & Grievances Dashboard (August) MHN Performance Indicator Report for Behavioral Health Services (Q2) Health Equity 2023 Language Assistance Program Report (Semi-Annual) Health Equity 2023 Geo Access Report & Executive Summary Facility Site & Medical Record & PARS Review Report (Q1 & Q2)	P. Marabella, MD, Chair
<b>4: Action</b>	Attachment L Attachment M Attachment N Attachment O	<b>Key Presentations</b> <i>(PowerPoint Presentation - Presentation handouts available at meeting)</i> Health Equity 2023 Work Plan Mid-Year Evaluation & Executive Summary Health Education 2023 Work Plan Mid-Year Evaluation & Executive Summary Quality Improvement Health Equity Transformation Program 2023 Appeals Review Job Descriptions	P. Marabella, MD, Chair
<b>5: Action</b>	Attachment P Attachment Q	<b>Access Business</b> Access Work Group Minutes from 07/25/23 Provider Appointment Availability & After Hours Access Survey Results (Provider Update)	P. Marabella, MD, Chair

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<b>6: Action</b>	Attachment R Attachment S Attachment T	<b>UM/CM Business</b> Key Indicator Report (August) Clinical Practice Guidelines Medical Policies Provider Updates (Q3)	P. Marabella, MD, Chair
<b>7: Action</b>	Attachment U Attachment V Attachment W	<b>Policy &amp; Procedure</b> Public Health Policy Grid UM/CM Policies A & G Policies	P. Marabella, MD, Chair
<b>8: Information</b>	Attachment X	<b>Compliance Update</b> Compliance Regulatory Report	Mary Lourdes Leone, CCO
<b>9:</b>		<b>Old Business</b>	
<b>10:</b>		<b>Announcements</b>	
<b>11:</b>		<b>Public Comment:</b> See note below	
<b>12:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: [nnaoe@calvivahealth.org](mailto:nnaoe@calvivahealth.org)

The next meeting will be held in Fresno County, November 16<sup>th</sup>, 2023.  
For address, please contact the Clerk to the Committee at: [nnaoe@calvivahealth.org](mailto:nnaoe@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**