



At CalViva Health and Health Net\*, we focus on whole person health care solutions. Each community is unique, so we partner with local groups and public agencies to build those solutions. We invest millions of dollars in programs that address social drivers of whole health and improve outcomes for all Californians.

**REDETERMINATION**

## Help Medi-Cal Members Avoid Losing Their Coverage

**CalViva Health Medi-Cal members must verify they are eligible each year to continue their coverage**

**Medi-Cal redetermination is underway**

Medi-Cal members will need to:

- **Look for a renewal letter** in a yellow envelope from the County Social Services Office with instructions to confirm they still qualify for Medi-Cal.
- **Report a change of address** to their County Social Services Office if they have moved within the last year.

Medi-Cal members can find out about the renewal process and how to update their contact information to receive important updates at [KeepMediCalCoverage.org](http://KeepMediCalCoverage.org).

**Medi-Cal members who may no longer be eligible for Medi-Cal**

Someone who no longer qualifies for Medi-Cal may still get financial assistance and a 60-day special enrollment period with Covered CA™. Medi-Cal members can learn more about Plan Marketplace and Medicare options with a:

- Call to the Plan's Enrollment Services toll-free at 800-327-0502 (TTY: 711) Monday-Friday, 7:30 a.m. to 6 p.m.
- Visit to [www.healthnet.com](http://www.healthnet.com)



**Questions?**

If you have any questions, contact CalViva Health at 888-893-1569 today!

**EXPANSION**

## Medi-Cal Expansion Includes Benefits for Those 50+ Regardless of Status

CalViva Health offers [Medi-Cal benefits](#) to Californians ages 50+ no matter their immigration status. In 2024, all immigrants — regardless of documentation — will also have eligibility for Medi-Cal, subject to income and other requirements. This change adds eligibility for people who are undocumented and between 26 and 49 years old. Medi-Cal enrollment occurs year-round.

To enroll, someone can contact CalViva Health Enrollment Services toll-free at 877-618-0903 (TTY: 711) Monday-Friday, 8 a.m. to 6 p.m.

An application for Medi-Cal does not disrupt or change immigration status or citizenship status. Plus, CalViva Health does not ask for or report immigration status.

Learn more about expansion via [assembly bill \(AB\) 133](#) (signed into law in 2021).

**ACCESS**

## Help Stop Opioid Overdoses and Save Lives

**New over-the-counter drug Narcan can reverse the effects of opioid misuse**

Opioid overdose is a major problem in the United States. The misuse of opioids went from bad to worse during the COVID-19 pandemic. And, it has worsened ever since.

Opioids are prescribed drugs used to control pain. These include prescription drugs such as:

- Norco
- Vicodin
- Morphine
- Fentanyl

Outlawed drugs like heroin also contain opioids. If someone takes too much of these drugs (opioid overdose), it can lead to:

- Slow, shallow breathing
- Unconsciousness
- Death

**There is good news!**

The drug naloxone can reverse the effects of opioid overdose and save lives. It blocks the effects of opioids in the brain and **allows normal breathing to return**.

On March 29, 2023, the U.S. Food and Drug Administration approved Narcan, a non-prescription 4 mg nasal spray for over-the-counter (OTC) use. It's the first naloxone product approved for use without a prescription.<sup>1</sup>

**Soon, Narcan will become available to purchase without a prescription at many places throughout California.** Narcan comes as an OTC nasal spray or as a shot (by prescription). Plus, anyone with the proper training can administer it. This includes family members, friends and emergency workers.

**If you or someone you know is at risk of opioid overdose, it is important to have naloxone on hand for quick access and use.**

<sup>1</sup>[www.fda.gov/news-events/press-announcements/fda-approves-first-over-counter-naloxone-nasal-spray](http://www.fda.gov/news-events/press-announcements/fda-approves-first-over-counter-naloxone-nasal-spray).

**AWARDS AND RECOGNITION**

## Peer Recognition: Find Out Who Won!

We promote better health outcomes by recognizing quality providers. Find out below who received awards for 2021 dates of service. *You can be the next winner!*

**Summit Awards for Quality Care**

The Plan recently hosted the Summit Awards to recognize providers for outstanding service, high quality of care and growth. We identify winners using quality-based criteria and recognize them through:

- A regional newsletter.
- A crystal award.
- A dinner event.

**Awardees for 2021 dates of service**

- Adventist Health Community Care
- Family HealthCare Network
- United Health Centers of the San Joaquin Valley



Norma Jarquin, Medical Assistant; Alice Hernandez, Medical Assistant; Lisa Parriera, Medical Assistant; Tina Threadgill, Practice Administrator; Dulce Garcia-Melgoza, Practice Administrator



Erika Sockaci, Vice President, Provider Engagement, Health Net; Gary Morrell, Director, Managed Care



Erika Sockaci, Vice President, Provider Engagement, Health Net; Sara Santillan, Director of Quality Improvement

## Centene Named a Top 50 Company for Diversity by DiversityInc

In early May, Centene was named a DiversityInc Top 50 Company for Diversity for the fourth consecutive year during a ceremony where CEO Sarah London addressed fellow leaders in Diversity, Equity and Inclusion (DEI).

The DiversityInc Top 50 survey is one of the most comprehensive, data-driven DEI analyses based on information from some of the largest U.S. employers. The ranking highlights six key areas: leadership accountability, human capital diversity metrics, talent programs, workplace practices, supplier diversity and philanthropy.

"It is an honor to once again be recognized by DiversityInc," said Sarah London, Centene CEO. "At Centene, diversity, equity and inclusion are intrinsic to our company's culture. As an organization that serves diverse populations in local communities across the nation, we recognize the varied insights and experiences of our employees are critical to our success and our ability to transform the health of the communities we serve."

We commit to advancing DEI across our company, culture and communities. Our diverse workforce, representative of our more than 28 million members, best delivers high-quality, culturally sensitive health care. Employees companywide will further efforts in a virtual DEI & Health Equity Summit.

In addition to this most recent acknowledgement, our teams across the organization are consistently recognized for the elevation of DEI in every aspect of all we do. Centene was named to the Forbes Best Employers for Diversity 2023 List in April and named one of America's Best Workplaces for Women by Newsweek magazine.

Our dedication to gender equity also was recognized by our inclusion in the 2023 Bloomberg Gender-Equity Index and Newsweek's America's Greatest Workplaces for Diversity 2023.

Check out a full list of Centene's [corporate awards and recognitions](#).

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. \*Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.